# Writing Your Business Plan

JENNIFER R. EDWARDS, WOMEN'S BUSINESS CENTER COORDINATOR REI OKLAHOMA

# What do we know about Small Business?

- Important to our economy
- More than 94% of all businesses in the U.S. are classified as "Small Business"
- Small businesses generate more than 50% of the non-farm GDP
- Employ  $\frac{1}{2}$  of all private sector employees
- Have generated 60 80% of all new jobs in the last decade

## Why Go Into Business ?

#### Make money

- Have fun
- Be your own boss
- Prestige of owning your own firm
- Leave a legacy for your family

#### Cruel Facts of Entrepreneurial Life

- ▶ 20% fail in first year
- Almost half fail within 5 years
- ▶ 80% never see tenth anniversary
- ► Failures are due to lack of :
  - Business skills/planning
  - Funding
  - Commitment

# 20 Questions Before Starting (sba.gov)

- 1. Why am I starting a business?
- 2. What kind of business do I want?
- 3. Who is my ideal customer?
- 4. What products or services will my business provide?
- 5. Am I prepared to spend the time and money needed to get my business started?
- 6. What differentiates my business idea and the products or services I will provide from others in the market?
- 7. Where will my business be located?
- 8. How many employees will I need?
- 9. What types of suppliers do I need?
- 10. How much money do I need to get started?

- 11. Will I need to get a loan?
- 12. How soon will it take before my products or services are available?
- 13. How long do I have until I start making a profit?
- 14. Who is my competition?
- 15. How will I price my product compared to my competition?
- 16. How will I set up the legal structure of my business?
- 17. What taxes do I need to pay?
- 18. What kind of insurance do I need?
- 19. How will I manage my business?
- 20. How will I advertise my business?

#### Why create a business plan?

- Assure that the business is viable
- Determine how quickly it will make you money
- Risk Assessment for you and your family
- Calculate how much cash is needed to get started
- Know who is your Target Market (Customers!)
- Is critical to securing financing
- Builds confidence in ability to repay loan
- Provides a roadmap beyond your first year

## Keep It Simple

- ► 5-10 pages plus appendices
- Use bullet points and outline format
- Use charts and graphs only where they really enhance a point
- ► Write it yourself

#### Elements of a Business Plan

- Executive Summary
- Company Description
- Products and Services
- Marketing Plan
- Operational Plan & Management
- ► Financials
- Appendices



### Executive Summary

- ▶ Brief 1 to 2 paragraphs
- Overview
- Product or Service (Niche)
- Customers
- Location of Business
- Business Structure
- Applying for Loan?
  - How much is needed?
  - How loan dollars lead to profit?
  - Build confidence about repayment

#### General Company Description

- What business are you in?
- What will you do?
- Who are your customers? What customer need does your business fill?
- What will be your company's strengths and competencies?
- What will be the business structure and why?

#### Products and Services

- Describe your products and or services
- Focus on benefits rather than features
- Identify your competitive advantages
- Pricing strategy, fees and leasing plans
- Describe why customers will buy from you
- Provide brand names, trademarks, proprietary features

#### Elements of a Marketing Plan

#### Competitive Analysis

- Compare the competition for:
  - ► Features/benefits of offering
  - Pricing strategy
  - Service / Sales Size
  - Marketing strategy
  - Business model/efficiency
  - Suppliers
- Marketing, Advertising, Segmenting, Positioning
- Target Marketing Market specialization or "targeting" is making decisions about which market segment(s) is most worthy of investment for development. Because 'everyone' is not your customer!
- Data Research (PLS; DOC www.okstartup.com select "Data & Research" for demographic info by county; Chambers; sba.gov, etc)
- Marketing Tools and Methods

#### **Operational Plan & Management**

- Space/equipment and working capital required
- Organizational structure and chart
- SOP's & Policies
- Compensation and/or employee ownership
- Labor force and plans for future staff

## Financials

- Start-up Costs
- Operating Expenses
- Profit and Loss projections (3 years existing or projected)
- Cash Flow Statement, Balance Sheet, Income Statement, Break Even Analysis
- Summary of financial needs
- Sources and uses of funds (amount of money sought, use of proceeds, funding history, funding references)
- Pricing and Deal Structure (including terms and payback)

## Getting Help

 Professional Advisors: Lawyer, Accountant, Financial Advisor, Banker, Insurance Agent

- Other training and support SCORE, REI WBC, OSBDC, Moore Norman Tech Center, PLS, MLS, Chambers, OTC, IRS, etc.
- www.business.gov General business reference site from U.S. govt.
- www.okcommerce.gov Oklahoma Dept. of Commerce
- www.okstartup.com New Commerce site for startups
- http://smallbusiness.findlaw.com/business-structures/ Tutorial on small business legal structure

Jennifer R. Edwards
Women's Business Center Coordinator
REI Oklahoma
405.319.8190 / 800.658.2823
218 E. Main Street
Oklahoma City, OK 73104
jedwards@reiok.org
www.reiwbc.org

